



## **MAILCOM 2026**

**Annual Fall Convention**

**Sept 28-30, 2026**

**Resorts Atlantic City, NJ**

### ***Frequently Asked Questions***

***Q. What Hotel is the conference being held?***

MAILCOM 2026 is being held at the Resorts Hotel located at 1133 Boardwalk, Atlantic City, NJ 08401.

For discounted room rates click: [Resorts Reservations](#)

***Q. Does the Resorts Hotel offer early room check-in?***

Yes, you can skip the lines at Resorts with Mobile Check-In! How it works:

- Provide a valid mobile phone number with your reservation.
- You will receive a text at 10AM on the day of your arrival to initiate mobile check-in.
- A text message will be sent to you when your room is ready.
- Visit the key pickup window at the front desk to pick-up your room keys. (must present valid ID associated with reservation)

Note: Key pickup before standard check-in time could result in an early check-in fee.

Click: [Resorts Express Check-In](#)

***Q. Where and what time can I collect my registration package for the conference?***

Conference registration is located on the second floor; Atlantic Ballroom and the hours are as follows:

	<b><u>Convention Registration Hours:</u></b>	<b><u>Exhibition Hall Hours:</u></b>
Monday, Sept. 28 <sup>th</sup>	12:00 pm to 5:00 pm	No Hall Hours
Tuesday, Sept. 29 <sup>th</sup>	7:30 am to 5:00 pm	11:00 am to 3:00 pm
Wednesday, Sept. 30 <sup>th</sup>	7:30 am to 2:00 pm	11:00 am to 2:00 pm

For conference agenda click: [Agenda-at-a-Glance](#)

***Q. Will I receive any conference materials or a badge prior to the start of the conference?***

No, you will receive all conference materials including your badge when you arrive and check in at registration any time during the hours listed above.

***Q. Do I need to pre-register for the sessions, workshops or keynotes?***

All seminars, workshops, keynote presentations, and meals are included for your registered days. Resort meeting rooms can accommodate all attendees.

***Q. Is parking available?***

Guest Parking is available at the Resorts Hotel for \$15.00 per day. If you stay at the resort and park for three nights, you will only be charged a one-time fee of \$20.00 for the length of your stay. Valet parking is available. For additional parking information, fees and directions click: [Resorts Hotel Parking](#)

***Q. If I don't stay at the Resorts Hotel will transportation be provided?***

There is NO scheduled transportation service between any other hotels and the Resorts. If you are staying at any other Atlantic City property, taxi service is available, and the cost depends on distance.

***Q. Is Wi-Fi available?***

Complimentary Wi-Fi access is available throughout the Resorts Hotel in the conference area, meeting rooms, common areas and all hotel guest rooms.

***Q. What is the appropriate attire for the conference?***

Attendees should wear comfortable business attire. Expect temperatures in New Jersey from the mid-70s during the day to the 50s at night.

***Q. Does MAILCOM offer a Guest Program?***

Yes, Guest Registration allows your guest to attend all meals and evening receptions for a \$245 fee.

***Q. How can I ensure my dietary needs are met?***

If you require special dietary needs you can see any of the hotel service staff during the function and they will be happy to assist you.

***Q. What are the requirements to obtain one Management Certificate?***

To earn **One** Management Certificate, you must:

1. Attend **five (5)** or more sessions within any one of the ten (10) tracks.
2. On **Tuesday**: attend the Breakfast, Mid-Morning and Luncheon keynotes.
3. On **Wednesday**: attend the Breakfast and Luncheon keynotes.

You are not permitted to mix sessions from one track to another and must have your **ten (10)** sessions validated by the presenter or proctor.

***Q. Can I earn two Management Certificates?***

To earn **Two** Management Certificates, you must:

1. Attend **four (4)** sessions within any one of the ten (10) tracks.
2. Attend **four (4)** additional sessions within a second track.
3. On **Tuesday**: attend the Breakfast, Mid-Morning and Luncheon keynotes.
4. On **Wednesday**: attend the Breakfast and Luncheon keynotes.

You are not permitted to mix sessions from one track to another and must have your **thirteen (13)** sessions validated by the presenter or proctor.

***General Management Certificates:***

This management certificate option was instituted for attendees who prefer to attend multiple sessions in any of the ten (10) tracks without limitations to a specific number in one track.

To earn a **General Management Studies Certificate**, you must:

1. Attend **any seven (7)** sessions in any of the ten (10) tracks.
2. On **Tuesday**: attend the Breakfast, Mid-Morning and Luncheon keynotes.
3. On **Wednesday**: attend the Breakfast and Luncheon keynotes.

You **are permitted** to mix sessions from one track to another and must have your **twelve (12)** sessions validated by the presenter or proctor.

***Q. If I attended a past MAILCOM and kept my form, can I use it and add to it?***

Yes, if you attended any management certificates sessions/tracks in the past four (4) years, just bring your form with the appropriate validation stamps/signatures and you can complete the required sessions.

***Q. What is the Master Certification in Mail Communications (MCOM) program?***

This program has been developed and designed to recognize and reward industry professionals who have obtained certificates of achievement in previously approved disciplines, (Tracks of Education), at prior and current MAILCOM Conferences & Seminars.

***Q. What are the requirements to earn the Master Certification in Mail Communications (MCOM) credentials?*** You must earn a minimum of ten (10) certificates including the (3) three that are mandatory and seven (7) optional.

- The three required mandatory certificates are: Mail Systems Management, Leadership & Staff Development Certificate and Postal Mail Management.
- The remaining seven certificates can be in any other discipline and can include multiple certificates in the same discipline. The seven can also include multiple certificates in one of the mandatory disciplines.
- Certificates towards MCOM Certification can be earned only at MAILCOM Conference