



MAILCOM Las Vegas

Annual Spring Conference

March 18-20, 2024

Tuscany Suites Hotel & Casino

Frequently Asked Questions

MAILCOM Las Vegas offers a variety of educational opportunities for professional development and networking including five special keynotes: twelve certificate tracks and over sixty educational seminars and workshops.

Q. What time can I register on-site for the conference?

Conference registration is in the Florentine Ballroom located on the second floor of the conference center at the Tuscany Hotel the during the following hours:

Conference Dates:	Registrations Hours:
Monday, March 18 th	12: noon to 5:00 pm
Tuesday, March 19 th	7:30 am to 5:00 pm
Wednesday, March 20 th	7:30 am to 3:00 pm

* For a detailed conference agenda click: [Conference Agenda](#)

Q. Will I receive any conference materials or a badge prior to the start of the conference?

No, you will receive all conference materials including your badge when you arrive and check in at registration any time during the hours listed above.

Q. Do I need to pre-register for the sessions, workshops or keynotes?

No. All seminars, workshops, keynote presentations and food functions are included for the days you are registered. Meeting rooms at the Tuscany Hotel are spacious enough to accommodate all MAILCOM delegates.

Q. Are handouts available for the sessions I attend?

Yes, all pre-registered paid delegates are provided with an option to electronically receive, download and print a pdf copy of the actual presentation prior to the start.

Q. Are discount rooms available at the Tuscany Hotel?

Yes – the MAILCOM conference rate is \$90 per night and if you want to stay Friday or Saturday night, the rate is \$279. All rooms are suites so you will get a great room at a great price. [Tuscany Reservations Click here to book your room online](#) or call 1-877-887-2261 or (702) 893-8933. MAILCOM delegates must use Group code, **MAILCOM** when making a hotel reservation to have the \$28 per night Resort fee waived.

Q. Will all functions be held at the Tuscany Hotel?

Yes -- all educational sessions, keynote presentations and food functions are located at the Tuscany Hotel.

Q. What is the street & website address for the Tuscany Hotel?

255 E. Flamingo Road - Las Vegas, NV 89169 - TELE: +1-702-893-8933 – Website: [Tuscany Hotel](#)

Q. If I am staying at a different hotel, is transportation available to the Tuscany Hotel?

There is NO scheduled MAILCOM shuttle/transportation service from the airport or between any hotels to/from the Tuscany Hotel. If you are staying at any other Las Vegas property, taxi service is available, and the cost depends on the distance between your hotel and Tuscany. Please note that there is limited taxi service from the Tuscany Hotel and depending on the time of day/night you might have to request a taxi.

Q. How do I get to the Tuscany Hotel if I am driving/flying and is parking available?

If you are flying to Las Vegas the quickest and easiest way to get to the Tuscany Hotel is by taxi or UBER. A taxi costs approximately \$25.00 and takes about 20 minutes. UBER service is an option and could be less expensive than a cab. Airport shuttles are available, but they could take up to 60 minutes. Shuttles and taxis are readily available at the airport and reservations are not required. If you are driving into Las Vegas, the Tuscany Hotel is located just minutes off INTERSTATE I-15 and offers **FREE Parking**. For directions and information about the Tuscany click: [Tuscany Hotel Information](#)

Q. Is there Wi-Fi available at the Tuscany Hotel?

Wireless Internet service is available in all public areas and in the convention area meeting rooms. Wi-Fi service is complimentary to all MAILCOM delegates who are registered guests at the Tuscany Hotel at the MAILCOM discount rate. Guests are also able to enjoy wireless service with the opportunity to purchase upgraded features for increased connectivity, in all hotel suites.

Q. Is there a Business Center?

Tuscany Hotel does have a self-service business center available 24 hours, 7 days a week. Guests may access the self-service business center located across from the Florentine Ballroom in the convention area.

Q. What is the appropriate attire for the conference?

We recommend that all attendees and participants dress as comfortably as possible in "business casual" attire.

Q. If I bring a guest can I purchase individual event tickets?

Paid registrant's meals are included with your registration fee. Additional event/function tickets can be obtained at the conference registration during show hours.

Q. What are the requirements to obtain a Management Certificate?

To earn **(1) one** Management Certificate, you must attend four (4) or more sessions in any one of the twelve (12) tracks and both morning keynotes and both featured sessions on Tuesday & Wednesday as well as the Tuesday Luncheon Keynote for a total of nine (9) stamps and have your participation at each validated by the presenter or proctor.

Q. Can I earn two Management Certificates?

Yes. Full conference registrants can earn two (2) Certificates. To earn **(2) two** you must attend four (4) sessions in any one of the twelve (12) tracks and four (4) sessions in a second track and both morning keynotes and both featured sessions on Tuesday & Wednesday as well as the Tuesday Luncheon Keynote for a total of thirteen (13) stamps and have your participation at each validated by the presenter or proctor.

Q. If I attended a past MAILCOM and retained my form, can I add to it to earn a Management Certificate? Yes, if you attended any certificate track sessions at a previous MAILCOM **within the past five (5) years**, have the form with the appropriate validation stamps and the disciplines are in the same areas of study, you may complete the required sessions and receive a certificate in that track during MAILCOM Las Vegas.

Q. Are there any General Management certificates offered and how can I earn one? This management certificate option was instituted for delegates who would prefer to attend multiple sessions in any of the twelve (12) tracks without any limitations to a specific number in any one track. The General Studies Certificate is available to all delegates who you attend seven (7) sessions in any of the twelve (12) tracks and attend both morning keynotes and both featured sessions on Tuesday & Wednesday as well as the Tuesday Luncheon Keynote for a total of twelve (12) stamps and have your participation at each validated by the presenter or proctor.

Q. Can I earn any other profession certifications while attending MAILCOM Las Vegas?

MAILCOM Las Vegas is an excellent time to obtain your professional certification as a:

[Certified Mail & Systems Distribution Manager or Supplier \(CMDSM/CMDSS\)](#)

[Office Services Professional Certification \(OSPC\)](#)

[Mailpiece Design Consultant \(MDC\)](#)

These certification exams are scheduled prior to the start of MAILCOM so you will not miss a session while earning your credentials.