



MAILCOM '23

The 41st Annual Convention
October 2-4, 2023
Resorts Hotel, Atlantic City, NJ

Frequently Asked Questions

Q. What Hotel is the conference being held and where do I go to check-in?

The conference is being held at Resorts Hotel located at 1133 Boardwalk, Atlantic City, NJ 08401.

Q. Where and what time can I collect my registration package for the conference?

Conference registration is located on the second floor, Atlantic Ballroom and the hours are as follows:

	Convention Registration Hours:	Exhibition Hall Hours:
Monday, Oct. 2 nd	12:00 pm to 6:00 pm	No Hall Hours
Tuesday, Oct. 3 rd	7:00 am to 5:00 pm	10:00 am to 4:00 pm
Wednesday, Oct. 4 th	7:00 am to 4:00 pm	9:00 am to 2:00 pm

Q. Will I receive any conference materials or a badge prior to the start of the conference?

No, you will receive all conference materials including your badge when you arrive and check in at registration any time during the hours listed above.

Q. Do I need to pre-register for the sessions, workshops or keynotes?

No. All seminars, workshops, keynote presentations and food functions are included for the days that you are registered. Meeting rooms at the Resorts are spacious enough to accommodate all conference delegates.

Q. Is parking available?

Parking is available at the Resorts Hotel for \$10.00 per day. If you are staying at the Resorts and park for three nights, "Length of Stay" you will only pay a one-time fee of \$20.00. Valet parking is available.

Q. If I don't stay at the Resorts Hotel will transportation be provided?

There is NO scheduled transportation service between any other hotels and the Resorts. If you are staying at any other Atlantic City property, taxi service is available, and the cost depends on distance.

Q. Is Wi-Fi available?

Complimentary wireless internet service is available throughout the Resorts Hotel in both the conference area, meeting rooms and all hotel guest rooms.

Q. What is the appropriate attire for the conference?

We recommend that all attendees dress comfortably in "Business" attire. The average temperature this time of year in New Jersey, ranges from the mid 70's daytime to the 50's at night.

Q. Does MAILCOM offer a Guest Program?

Yes, The Guest Program provides a special registration fee of \$225.00 so your guest can join you and attend all meal functions (breakfast and lunch), as well as evening receptions.

Q. How can I make sure that the right food will be available if I have special dietary requirements?

If you require special dietary needs you can see any of the hotel service staff during the function and they will be happy to assist you.

Q. What are the requirements to obtain one Management Certificate?

To earn one Management Certificate, you must attend three (3) or more sessions in any one track. Delegates who attend the three (3) sessions within a specific track, plus the three Tuesday or the two Wednesday Keynote presentations, will receive a certificate. You are not allowed to mix sessions from one track to another and must have your participation validated by the presenter.

Q. Can I earn two Management Certificates?

To earn two Management Certificates, you must have attended at least three (3) sessions within two specific tracks plus the three Tuesday & two Wednesday Keynote presentations. You are not allowed to mix sessions from one track to another and must have your participation validated by the presenter.

General Management Certificates:

MAILCOM offers a "General Studies Management Certificate." This certificate option is for delegates who would like to attend multiple sessions in any of the tracks you choose without the limitations to a specific number within a given track. The General Studies Management Certificate requires attendance and validation at any six (6) sessions plus both days of the General Keynotes.

Q. If I attended a past MAILCOM and kept my form, can I use it and add to it?

Yes, if you attended and earned any management certificates in the past six (6) years. Just bring your form with the appropriate validation stamps/signatures and you can complete the required sessions and receive a certificate in that field during MAILCOM 2022.

MCOM - Master Certification in Mail Communications

Q. What is the MCOM Master Certification in Mail Communications?

This program has been developed and designed to recognize and reward industry professionals who have obtained certificates of achievement in previously approved disciplines, (Tracks of Education), at prior and current MAILCOM Conferences & Seminars.

Q. How do I earn my MCOM Credentials?

You must earn a minimum of ten (10) certificates including the (3) three that are mandatory and seven (7) optional.

The three mandatory certificates required are: Mail Systems Management, Leadership & Staff Development Certificate and Postal Mail Management.

- The remaining seven certificates to meet the requirement can be in any other discipline and can include multiple certificates in one discipline. The seven can, also, include multiple certificates in one of the mandatory disciplines.
- Certificates towards MCOM Certification can be earned at MAILCOM Conferences